

# Scope of project

A preferred proposal will consist of as many of these particulars as can be offered.

(Place a check mark in those boxes that are included in proposal)

1. Increase engagement of the entire resident community by **providing a portal** that is easy to use and navigate, concise, flexible, and allows for easy local updates.
2. Provide a means for those residents who wish to do so to help maintain the portal offerings.

Portal landing page(s) can be tailored for different resident groups (IL,AL,SN)

Portal Landing page is available from many devices:

- Computer: both mac and PC
- Tablet: Ipad and android
- Smartphone
- wearable devices: Smartwatch
- Home hub devices(Alexa, Google nest, etc.)
- Commons area kiosk
- in room TV
- multiple channels of in room tv: (menus, activities, messages ?)

Portal page is navigable and concise:

- Today's activities are listed on the page(s)
- Date, time, current temperature on landing page
- Menu choices available with one click
- Voice navigation is available on capable devices

Portal page is flexible:

- Information in multiple formats can be placed as desired:
  - simple text blocks
  - PDF
  - video
  - audio
  - clickable URLs

information can be changed locally and quickly:

- by staff
- by volunteer residents (implies contributor level granularity)
- voice navigation is available on capable devices
- voice search is available on capable devices
- voice content delivery is available on capable devices
- Chatroom type interactivity
- Chatbot type interactivity

3. Consolidate the individual silos of communication, to the extent possible, into one application suite, multi-modal, with portal.

These various communications means, or an equally useful substitute, will be available for consumption and submissions in the Portal Landing page(s):

"oneCall" type voice immediate notifications

"Constant Contact" type email blasts  
"Tels" type maintenance requests  
dining menu order submissions  
transportation requests  
various other forms for Resident requests easily added
